



## Empowering Front Line personnel of Hospitality and Tourism Industry through 3D serious games

Project No.: 2021-2-PL01-KA220-VET-000050373

3rd Press Release

**WELCOME to Nicosia**

05/02/24

The 3rd Transnational Partners Meeting for the Erasmus+ WELCOME project took place on 24 -25 January 2024 in Nicosia, at the premises of Cypriot Partner MMC.

The meeting, held both on-site and online, focused on clarifying the effects for selected people, who will have access to scenarios along with the training program. Initial versions of the scenarios were presented and along with the results risen from the national focus groups and the next steps of the project.

### It is reminded that WELCOME aims to:

- 1 develop an innovative online platform for the training of hotel receptionists on communication skills
  - 2 create a number of simulation scenarios that will be role-played by the trainee inside the platform
- develop an online synchronous 3D assessment tool that will be used in order for the trainees to interact with assessors as if they were customers and receive a certification.



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Stay tuned. Next meeting in Greece. See you in May!



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